



COVID-19 UPDATE AS OF 3-23-20

Dear Dr T Vet Care Families,

Under the NJ “Stay at Home” mandate set in place by the Governor this weekend, veterinary offices are considered essential businesses and will remain open in order to continue to provide excellent care to all our clients and their pets. We are on a shortened work schedule this week 3/23/2020 to 3/29/2020 and will be resuming normal business hours on Sunday March 29, 2020.

To comply with the new guidelines set forth by the AVMA we will be adjusting our services and putting the following protocols in place:

“Curbside Pick Up”:

Please call us from the parking lot when you arrive for your appointment and we will take a history over the phone. A technician will then come and take your pet inside for a full evaluation by the doctor. The doctor will call you to discuss the results of her exam, and take payment over the phone. Exceptions will be made for end of life care, and as determined by the attending veterinarian.

Sick & Emergency Visits:

Please call right away if your pet is ill. We are still fully functioning and able to address your pet’s needs. Elective surgery and dental cleanings, which can be postponed will be rescheduled for a later date.

“Food & Medicine Concierge”:

We can still provide medications and food products to our clients. We ask that medications and supplies be ordered and paid for over the phone. Please call us when you arrive, and we will bring your items to your car. If you prefer to not visit the practice, you can visit our online pharmacy, <https://drtvetcare.vetsfirstchoice.com/> and order supplies to be delivered to your doorstep.

Additionally, we respectfully request all clients who are exhibiting signs of illness to please refrain from coming into the office. In such cases, we recommend you have an alternate family member or friend prepared to bring your beloved companion to us.

As always, we are here to serve you and your companion. If special assistance is needed, we ask you call ahead, so that we can provide you with the most efficient care.

Should we need to adjust our hours of operation we will continue to post updates on our Facebook page.

Sincerely,

Dr T Vet Care Staff